tobii dynavox

TD Phone

Getting Started Guide

Connection Guide and Training Cards

TD Phone is a way to text and interact on the phone with your eyes.

Contents

Before Connecting

- Identify an assistant to keep the mobile phone unlocked and to make selections, if needed.
- Use correct instructions for your mobile phone.
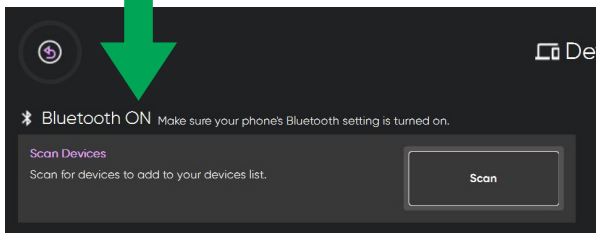 - ▷ **iPhone - page 1**
  - ▷ **Android - page 5**
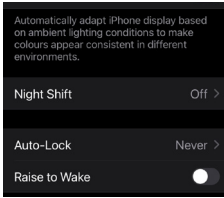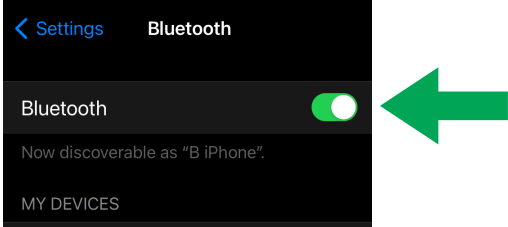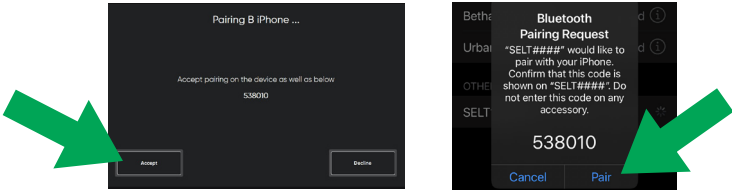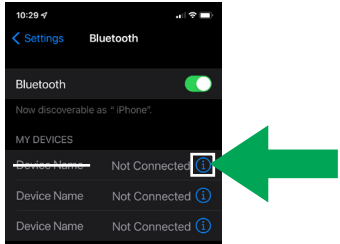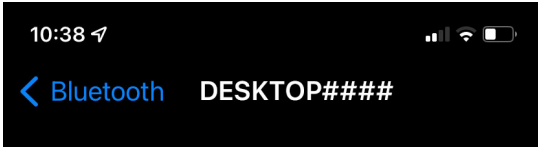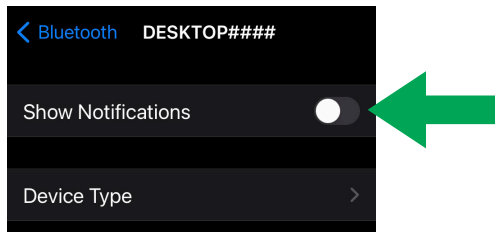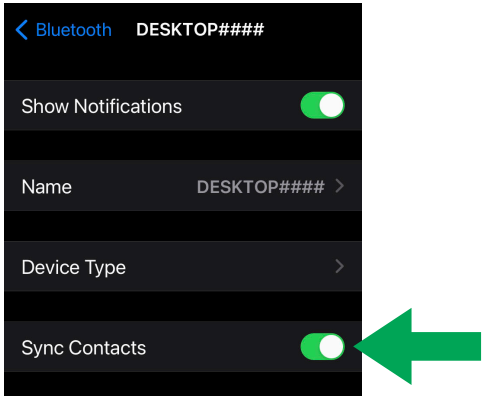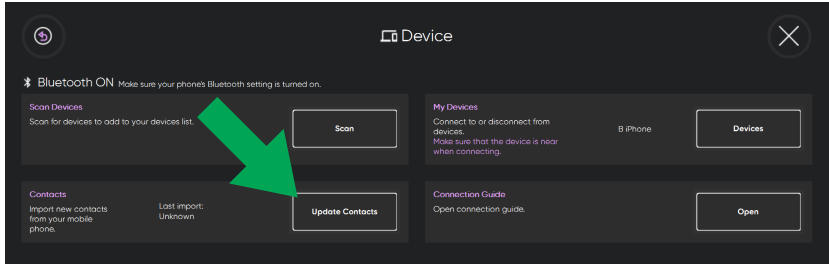
⚠ **Essential for Successful Connection** ⚠
- Your mobile phone <u>must</u> always remain unlocked throughout the connection process.
- Settings pages pictured in this guide <u>must</u> be visible on your mobile phone.

iPhone Connection Instructions

Step	Where to Do Step	What to Do
1	TD Phone	Open TD Phone and accept Terms.
2	TD Phone	Select **Device Settings**.
3	TD Phone	Confirm that your I-Series Bluetooth is ON in this panel then continue. If Bluetooth is off, use instructions in FAQs at the end of this document.
4	Your iPhone	Change Auto-Lock on your iPhone to Never. Select **Settings ⚙ > Display & Brightness > Auto-Lock > Never.** This keeps the screen unlocked as required by the connection process. We will remind you to return the setting to your preferred time at the end of the connection process.
5	Your iPhone	Open the Bluetooth Settings page on your mobile phone. **Settings ⚙ > Bluetooth ✳**

Step	Where to Do Step	What to Do
6	Your iPhone	Make sure Bluetooth is ON.

Step	Where to Do Step	What to Do
7	TD Phone	Select **Scan** in TD Phone.
8	TD Phone	Select **Assistant Ready**.
9	TD Phone	Select the ⊕ next to the name of your iPhone.
10	TD Phone and Your iPhone	Select **Accept** in TD Phone AND **Pair** on the mobile phone when they appear.

Step	Where to Do Step	What to Do
11	Your iPhone	Select the ⓘ next to your I-13 or I-16's name.

⚠ Do NOT select the text of the device name or it will unpair. ⚠

Step	Where to Do Step	What to Do
12	Your iPhone	Be sure you are seeing the Bluetooth info page for your device on your iPhone. 10:38 < Bluetooth DESKTOP####
⚠️		Keep the Bluetooth info page for your device show above visible on your iPhone. Do <u>NOT</u> close this page or allow your iPhone to lock until the end of the connection process.	⚠️
13	TD Phone	Select **Connect** in TD Phone.
14	Your iPhone	Select **Yes** to continue or **No** to enter a new country code in TD Phone
⚠️		Connection in TD Phone will stop at Messaging because the necessary permission is not yet available in your iPhone. You will turn them on as they become available in the next few steps.	⚠️
15	Your iPhone	Turn on **Show Notifications** in your mobile when it appears. < Bluetooth DESKTOP#### Show Notifications Device Type >
16	TD Phone	Select **Retry** in TD Phone.
⚠️		Connection will succeed but contacts will not transfer because the necessary permission is not yet available in your iPhone. You will turn them on as they become available in the next few steps.	⚠️

Step	Where to Do Step	What to Do
17	Your iPhone	Turn on **Sync Contacts** on your iPhone.
18	TD Phone	Select **Update Contacts** in TD Phone. Transfer of contacts may take some time depending on how many you have.
19	TD Phone	When transfer is complete, select **Close** ⊗ to close Settings and start using TD Phone.
20	Your iPhone	Return your iPhone's Auto-Lock to your preferred time (typical default = 30 seconds). Select **Settings > Display & Brightness > Auto-Lock > your preferred time**.

Before Connecting

- Identify an assistant to keep the mobile phone unlocked and to make selections, if needed.
- Use correct instructions for your mobile phone.
  - ▷ **iPhone - page 1**
  - ▷ **Android - page 5**

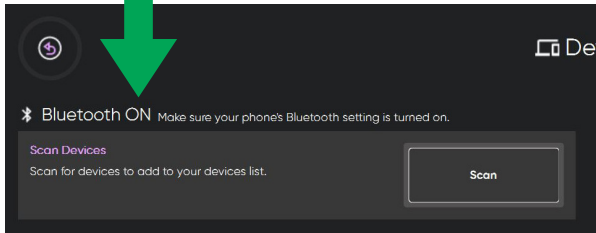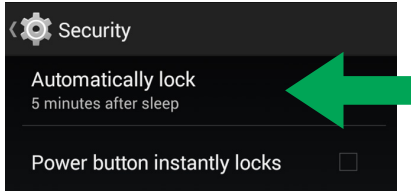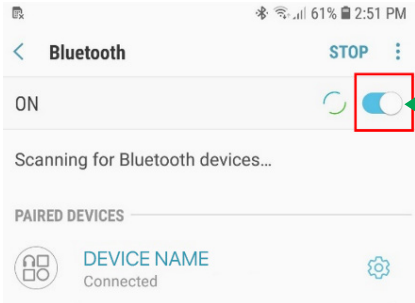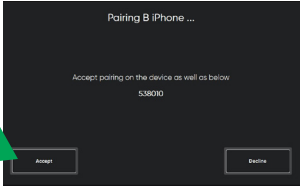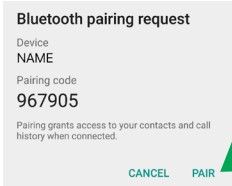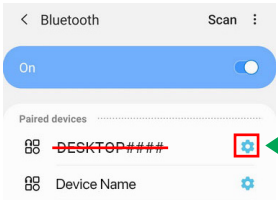⚠️ **Essential for Successful Connection**
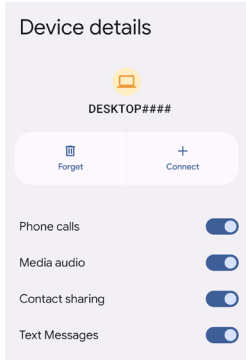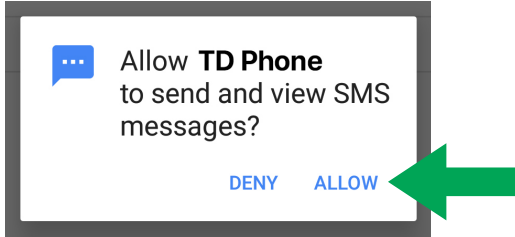
- Your mobile phone <u>must</u> always remain unlocked throughout the connection process.
- Settings pages pictured in this guide <u>must</u> be visible on your mobile phone.

⚠️

Android Connection Instructions

Step	Where to Do Step	What to Do
1	TD Phone	Open TD Phone and accept Terms.
2	TD Phone	Select **Device Settings**.
3	TD Phone	Confirm that your I-Series Bluetooth is ON in this panel then continue. If Bluetooth is off, use instructions in FAQs at the end of this document.
4	Your Andriod Phone	Change Auto-Lock on your mobile phone to the longest possible time. Select **Settings > Security > Automatically Lock > longest possible time.** This keeps the screen unlocked as required by the connection process. We will remind you to return the setting to your preferred time at the end of the connection process.
5	Your Andriod Phone	Open the Bluetooth Settings page on your mobile phone. **Open Settings** ⚙️ **> <u>press and hold</u> Bluetooth** 🔵

Step	Where to Do Step	What to Do
6	Your Andriod Phone	Make sure Bluetooth is ON. Bluetooth STOP ON Scanning for Bluetooth devices… PAIRED DEVICES DEVICE NAME Connected

Step	Where to Do Step	What to Do
7	TD Phone	Select **Scan** in TD Phone.
8	TD Phone	Select **Assistant Ready**.
9	TD Phone	Select the ⊕ next to the name of your iPhone. If your I-Series does not appear in the list, see FAQs in this guide.
10	TD Phone and Your Andriod Phone	Select **Accept** in TD Phone AND **Pair** on the mobile phone when they appear. Pairing B iPhone … Accept pairing on the device as well as below 538010 Accept Decline Bluetooth pairing request Device NAME Pairing code 967905 Pairing grants access to your contacts and call history when connected. CANCEL PAIR
11	Your Andriod Phone	Select the ⚙ next to your I-13 or I-16's name. Look for DESKTOP followed by a series of numbers. Bluetooth Scan On Paired devices DESKTOP#### ⚙ Device Name ⚙

Step	Where to Do Step	What to Do
12	Your Andriod Phone	Be sure you are seeing the page on your Android phone. **Device details** DESKTOP#### Forget Connect — Phone calls, Media audio, Contact sharing, Text Messages
⚠		Keep the Paired Device page above visible on your Android phone. Do NOT close this page or allow your Android phone to lock until the end of the connection process. ⚠
13	TD Phone	Select **Connect** in TD Phone.
14	Your iPhone	Select **Yes** to continue or **No** to enter a new country code.
15	Your Andriod Phone	Select **Allow** for two permissions on your mobile phone when offered. Allow **TD Phone** to send and view SMS messages? DENY ALLOW
16	TD Phone	When you see My Devices in TD Phone, connection is complete. Select **Close** ⊗ to close Settings and start using TD Phone.
17	Your Andriod Phone	Return Automatically Lock to your preferred time on your mobile phone. Select **Settings > Security > Automatically Lock > your preferred time (typical default = 30 seconds).**

Tour of TD Phone
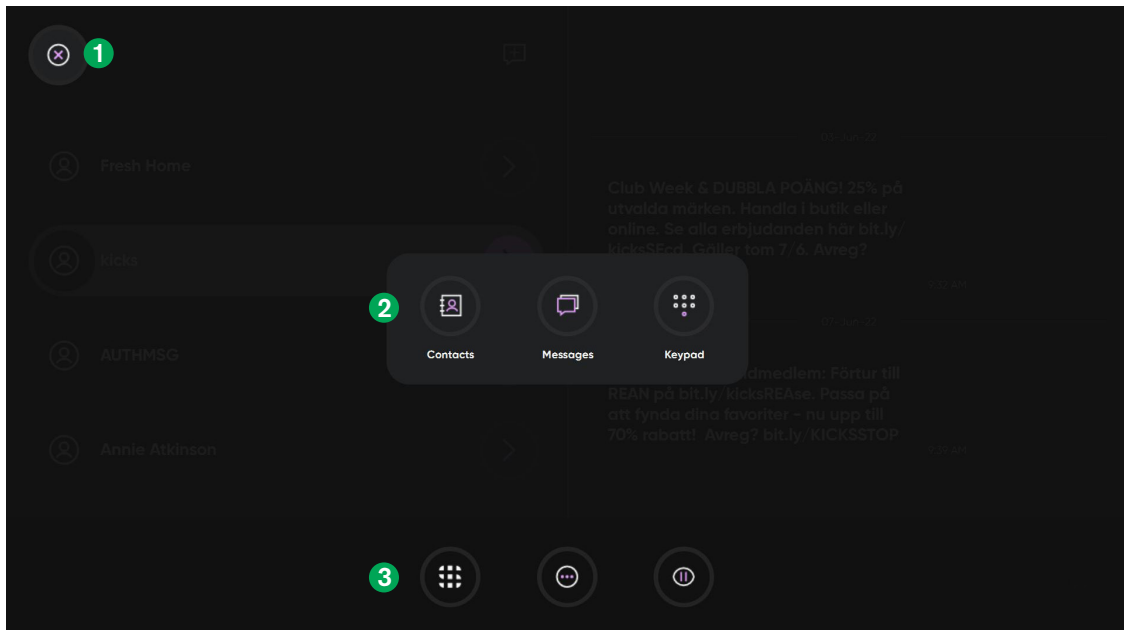
1. Open/Close Main Menu.

2. Main Menu including Contacts, Messages received and sent, Keypad for texting or calling.

3. Off Screen Menu – appears when you look below the tracker contains (left to right) Switcher which allows you to move between apps, Dashboard where you will find Settings, and Pause/Resume eye tracking.

4. Exit TD Phone.

5. Settings where you will connect your mobile phone to TD Phone.

6. Close Dashboard to return to the Main Menu.
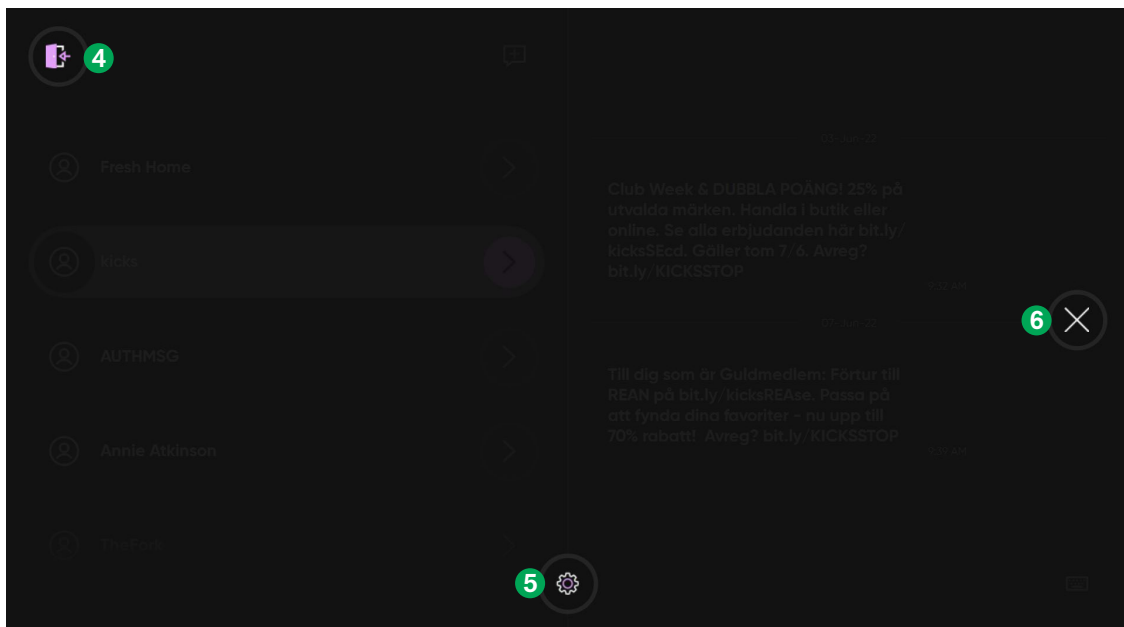
Using TD Phone

Pause/Resume Eye Tracking

- Pause eye tracking by looking below your eye tracker. The Off Screen Menu will appear. Select **Pause** on the right.

- Resume eye tracking by looking below the eye tracker and select **Resume**.
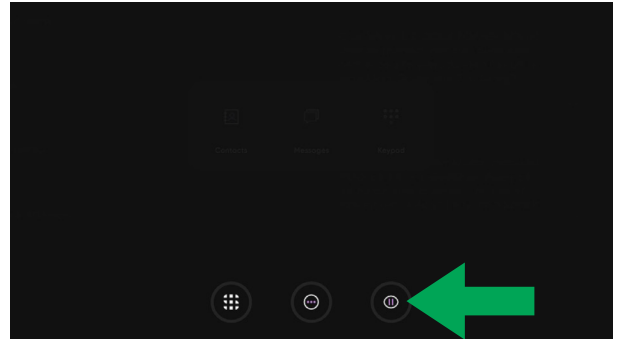
Send a Text Message

Option 1

Open **Messages** to continue previous conversations. Select the **Keyboard** button to start a new text.
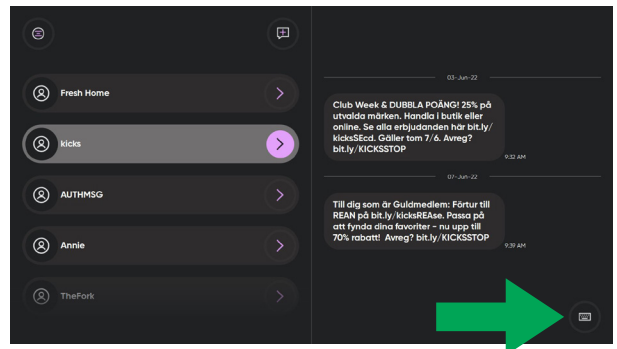
Option 2

Select a contact in Contacts and select the **Message** icon.
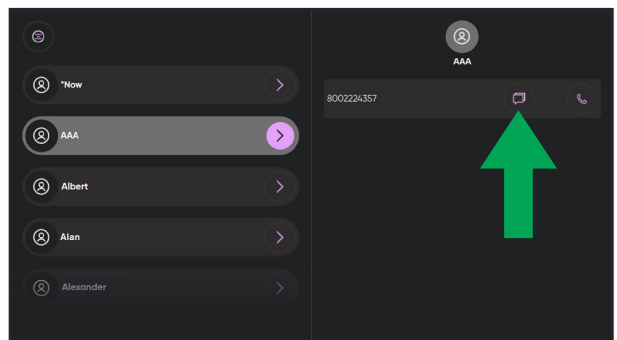
Option 3

Open **Keypad** to enter a phone number then select the **Message** icon.
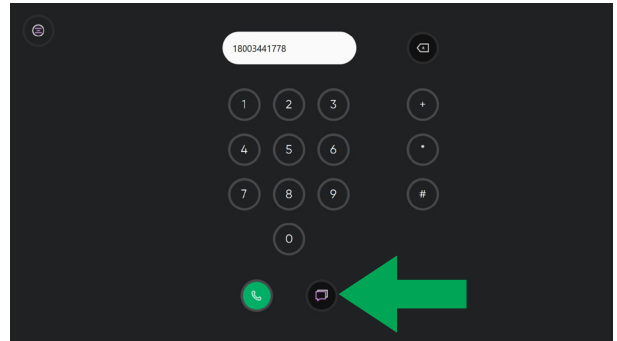
Receive a Text

- Received texts will be indicated with a number notification on the Messages icon in the Main Menu.

- Review them when you wish.
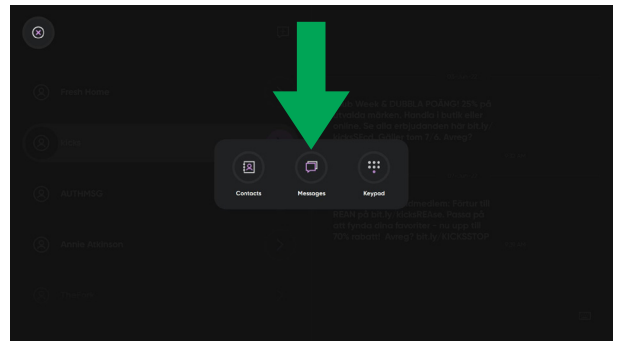
Make a Phone Call

Option 1

Select a contact in Contacts and select the **Phone** icon.
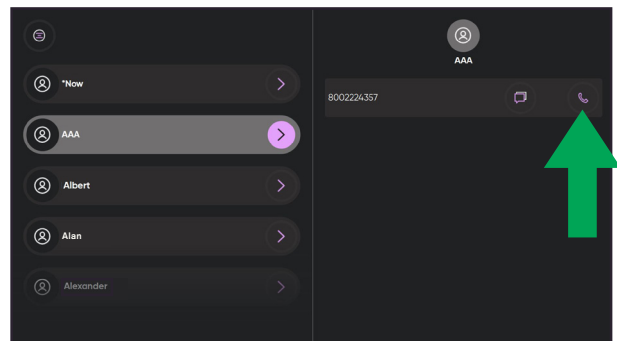
Option 2

Open **Keypad** to enter a phone number then select the **Phone** icon.
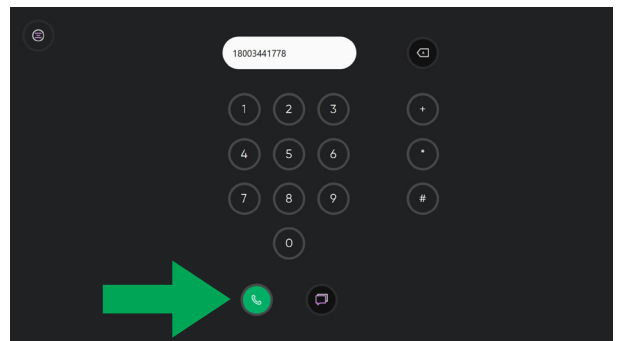
Pause/Resume Eye Tracking

- A call window will appear over your screen.

- Select **Answer** or **Decline**.
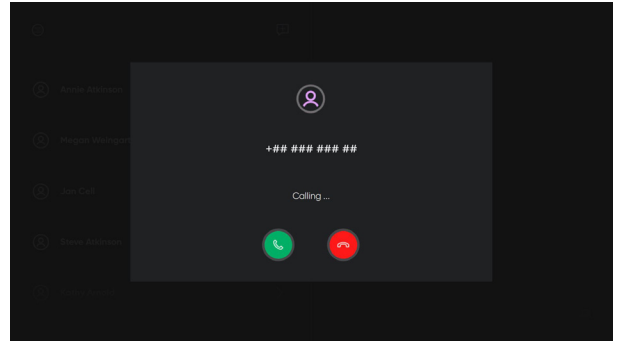
Send a Text Message

Switcher gives you access to Tobii Dynavox apps, apps you have pinned, and open apps.

- Look below the tracker to pull up the Off Screen Menu.

- Select **Switcher**.
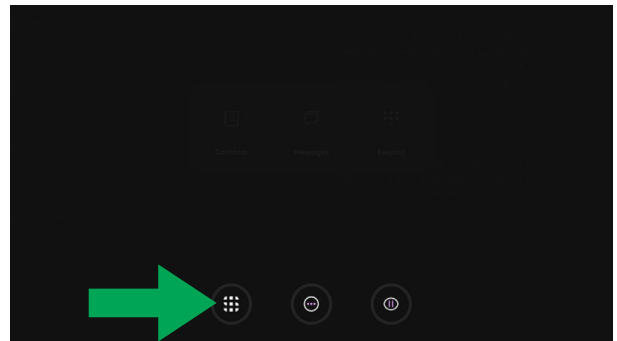
Settings

- Access Settings by opening the **Off Screen Menu** (look below the eye tracker) and selecting **Dashboard**.
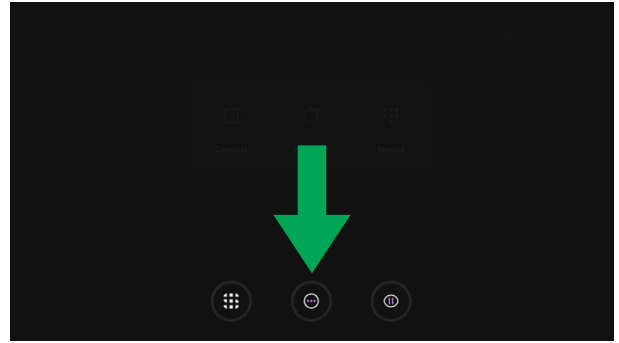
- Select **Settings**.
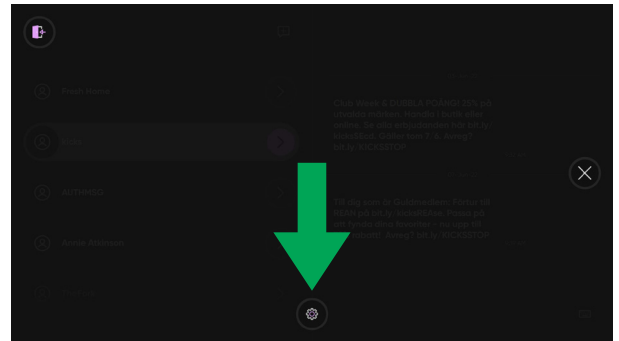
Exit TD Phone

Exit TD Phone only if you no longer need eye tracking. Use Switcher (see above) to continue use of your device with eye tracking.

- Open the **Off Screen Menu** by looking below your eye tracker. Select **Dashboard**.
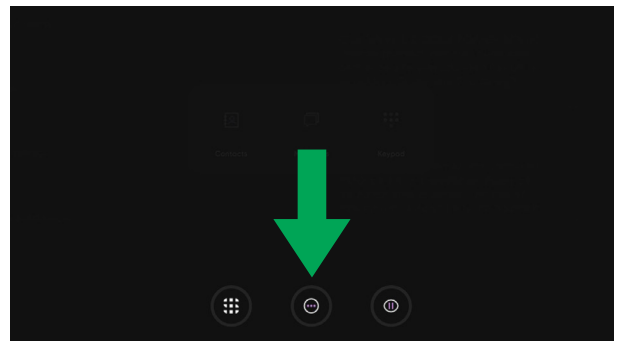
- Select **Exit**.
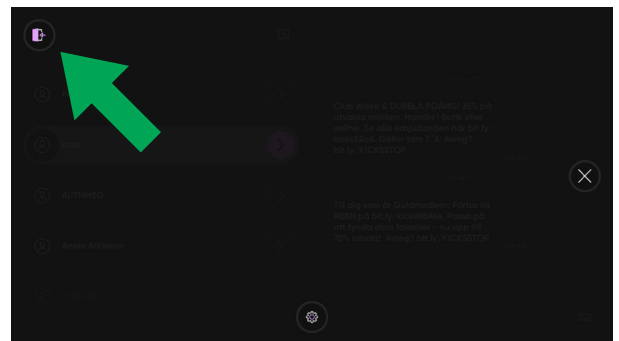
FAQs

How do I turn Bluetooth ON in my I-Series (not mobile phone)?

TD Phone tells you whether your I-Series Bluetooth is on or off. See steps 2-4 of the connection instructions for iPhone or Android. If Bluetooth is OFF in your I-Series. Use the instructions below to turn it on.
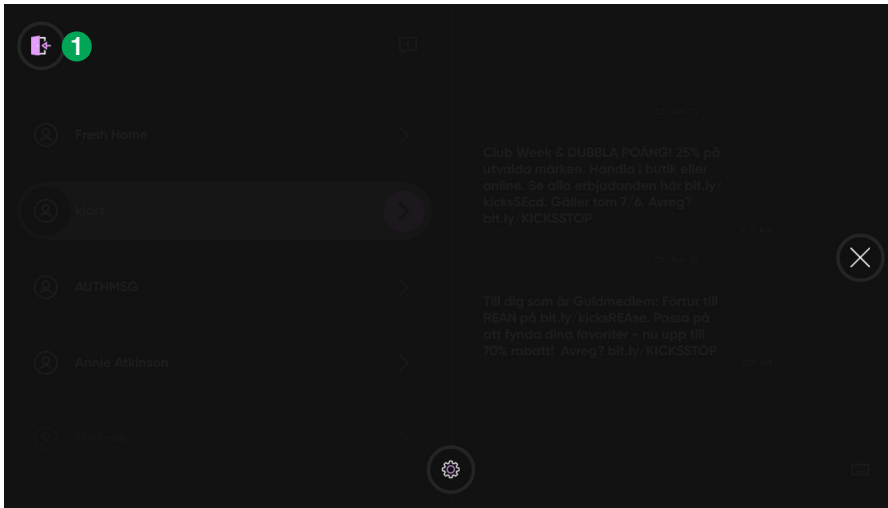
1 Exit TD Phone (Open the **Off Screen Menu** > select **Dashboard**, then select **Exit**).

2 Turn I-Series Bluetooth **ON** (Notifications > Bluetooth). It may be in a different location in your notifications.

3 Restart connection instructions for your mobile phone.
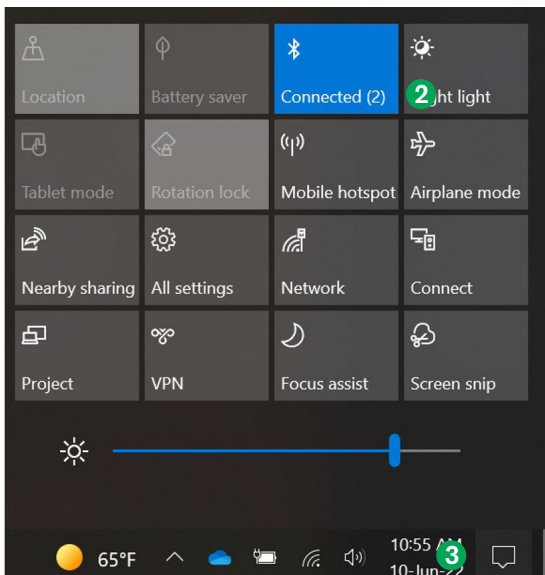
> **ℹ Note**
> The image depicts how Bluetooth looks when ON. Yours may or may not list any Connections.

What if my device does not appear in Bluetooth of my Android phone?

You may need to select **Scan or Find/pair new devices** in the Bluetooth menu.

How do I recalibrate or adjust dwell times for TD Phone?

Currently, you will need to open Communicator 5, TD Control, TD Browse, or TD Snap to recalibrate and change dwell times.

How do I switch to another app on my device?

Switcher gives you access to the other Tobii Dynavox apps, your pinned apps, and apps you have open. Look below your eye tracker to open the Off Screen Menu. Switcher is on the left.
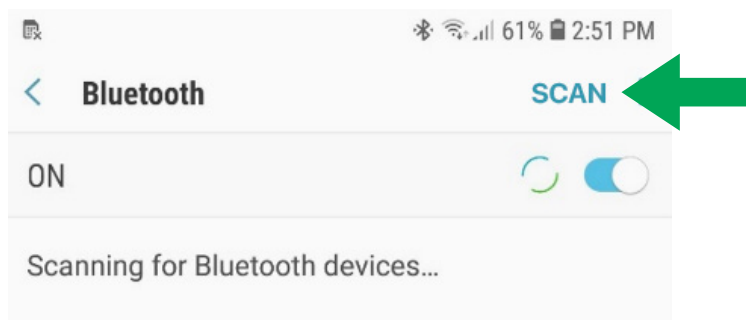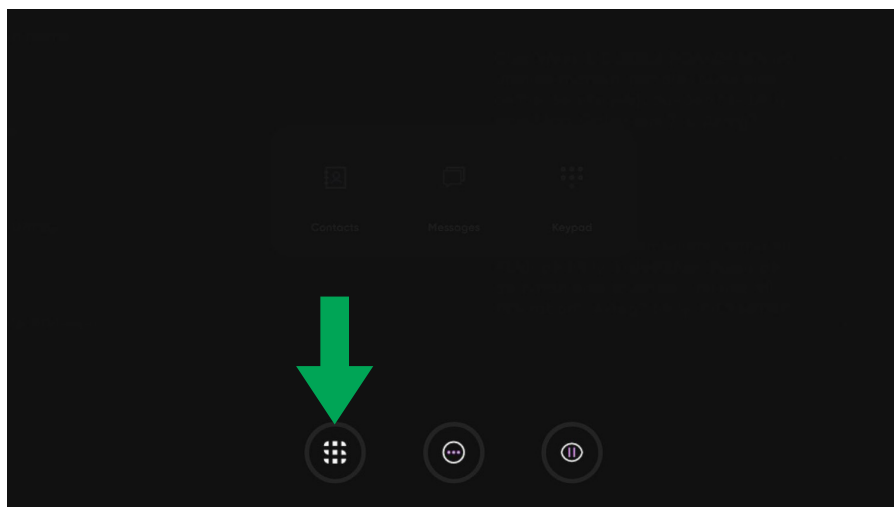

Why do I see only the last five of my messages from my iPhone in Messages?

Apple supports importing of only the last five messages. As you use TD Phone, your message history will build. It will be shared between both TD Phone and your iPhone.

How can I adjust the voice of TD Phone?

Voice options are located in TD Phone's Settings.
Off-Screen Menu > Dashboard > Settings > Open on Voice Panel

How can I increase the volume of a phone call?

Mobile phones may have separate volume controls for internal speakers versus Bluetooth devices such as ear buds and the I-Series with TD Phone. You can increase the volume only during an active phone call. Call someone or ask them to call you then adjust volume using the volume buttons on your mobile phone.

Additional Resources

Tobii Dynavox

tobiidynavox.com

myTobiiDynavox

mytobiidynavox.com

TD Facebook Community

qrco.de/TDFB

Tobii Dynavox Learning Hub

learn.tobiidynavox.com

North America Technical Support

1-800-344-1778 ext. 1

UK Technical Support

0114 481 0011

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